



EXPERIENCE ENCOUNTER ENCOURAGE

Volunteer Holiday Feedback Form

We really hope you enjoyed your Volunteer Holiday and that your volunteer experience met all your expectations. What were your favourite things about the trip? Was there anything we could improve on? We would love to know! So please take some time to fill out our feedback form and return the form to your group leader. Your valuable feedback will help us improve our programs.

Full name: _____

How did you first hear about the trip? _____

Please rate your Volunteer Holiday on the following: (1 being average, 5 being excellent):

Your Volunteer Holiday

Value for money

Average 1 2 3 4 5 Excellent

Information availability (were you provided with everything you needed, e.g. airfare and ticketing information, itinerary, payment deadlines etc.?)

Average 1 2 3 4 5 Excellent

Holiday updates (were you kept in the loop with tour changes and updates before your departure?)

Average 1 2 3 4 5 Excellent

Itinerary (overall did the itinerary meet your expectations?)

Average 1 2 3 4 5 Excellent

Any other comments? _____

Your Volunteer Holiday Leader

Please rate your leader on the following (1 being average, 5 being excellent):

Knowledge 1 2 3 4 5

Friendliness 1 2 3 4 5

Organisation 1 2 3 4 5

Attitude 1 2 3 4 5

Any other comments? _____

Volunteer Program

Please rate the volunteer program on the following (1 being average, 5 being excellent):

Itinerary 1 2 3 4 5

Organisation 1 2 3 4 5

Involvement level 1 2 3 4 5

Overall experience 1 2 3 4 5

Accommodation

Please rate your accommodation on the following (1 being average, 5 being excellent):

Location 1 2 3 4 5

Quality 1 2 3 4 5

Convenience 1 2 3 4 5

Would you recommend this Volunteer Holiday to your friends? Yes No Maybe

Why / why not? _____

